

Information Related to Student Complaints

The Community College of Baltimore County (CCBC) is an accredited institution and a member of the [Middle States Commission on Higher Education](#) (MSCHE) located at 3624 Market Street, Suite 2 West, Philadelphia, PA 19104: (267) 284-5000. As an institutional accrediting agency recognized by the United States Department of Education and the Council for Higher Education Accreditation, MSCHE has a policy posted on its website regarding student complaints. CCBC's current Statement of Accreditation Status is also posted on the MSCHE website. Programmatic accreditations are incorporated on CCBC's [Specialized Accreditation](#) web page.

The college's academic degree and certificate programs are approved by the Maryland Higher Education Commission (MHEC), which has a process for handling [student complaints](#), including those from out-of-state online students. Maryland is a member of the [State Authorization Reciprocity Agreement](#) (SARA), as is CCBC.